

## HOTEL SAVINGS CARD Guaranteed Savings



## Advantage Services<sup>®</sup> GUARANTEES

that the Hotel stay reserved for each Hotel Savings Card Recipient will be booked with savings equal-to or greater-than the savings amount indicated on the Hotel Savings Card...

or Advantage Services will pay 110% of the difference in cash!\*

\*Subject to full terms and conditions of the official guarantee.



## Terms and Conditions of the Hotel Savings Card Guarantee

The Service Provider ("Advantage Services" or "AS") **GUARANTEES** that each Hotel stay purchased through AS in the redemption of a Hotel Savings Card shall be booked at pricing that provides the Recipient with a savings equal-to or greater-than the savings amount indicated on the Hotel Savings Card compared to any Apples-to-Apples General Public Rate at the time of booking (the "GUARANTEED SAVINGS"). In the event AS should fail to provide the GUARANTEED SAVINGS, AS shall pay the Recipient 110% of the difference in cash!

When comparing prices between the Hotel Savings Card ("Card") redemption pricing and a General Public Price, the only acceptable comparison is one of "Apples-to-Apples". Apples-to-Apples for a Hotel Reservation is understood to mean the same exact Reservation components, including the same hotel accommodations, same room category, same occupancy, same traveling party size and age, same amenities packages, as well as exact travel dates, tax percentage, same travel insurance (if applicable), as well as all other Hotel Reservation components.

In the event a Recipient believes that AS has failed to provide the GUARANTEED SAVINGS, the Recipient must notify AS of their intention to challenge the AS savings (a "Savings Challenge"). A Savings Challenge must be submitted to AS (in writing) within 24-hours of the date and time the Recipient has "Confirmed" the Hotel Reservation through AS. The definition of a "Confirmed" Hotel Reservation shall be the time when the Recipient has accepted the offer and has made the required minimum payment identified by AS.

The GUARANTEED SAVINGS only applies to a Confirmed (Booked) and paid Reservation (not a general inquiry price quote, a hypothetical, an estimated price, etc.) and only Reservations that comply with the Card's minimum purchase requirements. Recipients wishing to submit a "Savings Challenge" must include a "Price Quote" and must do so in writing by fax to "HOTEL CARD SAVINGS CHALLENGE", fax number 702-309-1487. A Savings Challenge Price Quote must include all taxes and other fees required to confirm the quote, all applicable accommodation names and locations, accommodation size and occupancy, Hotel name, dates, number of nights, number of guests, age of each guest, room location / type / category, verifiable Price Quote source, including vendor names, address, phone numbers, website (if applicable), email (if applicable), contact person, and any other information necessary for AS to verify the Savings Challenge is an Apples-to-Apples scenario and for AS to actually purchase the reservation if desired. Only Price Quotes in US Dollars from licensed businesses selling to the general public are accepted. The term "General Public" is defined as any individual consumer able to confirm the Reservation without any company, professional, membership, club, association, ownership or enrollment status requirement or other prequalifications. It is the responsibility of the Recipient to confirm AS' receipt of a Savings Challenge by receiving a written acknowledgement from an AS Travel Department Manager by email (service@travelcardsavings. com) or by fax (702-309-1487). In the event a written Savings Challenge acknowledgement is not received within 24 hours of submitting a Savings Challenge, the submitting Recipient should assume AS did not receive the Savings Challenge and must contact an AS Travel Department Manager immediately and obtain the written acknowledgement.

A Savings Challenge submitted to AS must include a Valid Quote (in writing) from a verifiable source. The definition of a "Valid Quote" is understood to mean a Price Quote for a reservation that complies with the Terms and Conditions of the Hotel Savings Card Guarantee and the Hotel Savings Card Terms and Conditions and is a reservation available

to be "Confirmed." In some cases, a price quote from an outside source (other than Advantage Services) is only a general price "quote", which may not be available when attempting to "Confirm" the offer. For the Savings Challenge to qualify, AS must be able to purchase the offer from the Price Quote source at the price quoted, or another price even lower. Reservations available through auctions (including charity or other fund raising), through vendors that do not provide the accommodations details until after booking, raffles, promotional specials or from a source making the offer as a temporary or one-time offer (not normally available to the General Public) does not qualify as a Valid Quote or comparison. When comparing prices, a comparison is understood to mean a comparison between the price charged by AS and the Valid Quote verified by AS when contacting the Valid Quote source (vendor).

Only a Recipient in Good Standing can submit a Savings Challenge or qualify for compensation from AS. Reservations purchased for guests of Recipients shall not qualify for a Savings Challenge when the Recipient is not included on the same Reservation as their guests. Savings Challenges are accepted only as a Hotel Reservation cost comparison and must include a Valid Quote that can be purchased (by AS) with all the Hotel Reservation components from the same vendor as an Apples-to-Apples comparison. Price differences as a result of a fluctuation in currency exchange rates are not accepted. Price differences as a result of international restrictions are not accepted.

In the unlikely event that AS fails to provide the GUARANTEED SAVINGS, the Recipient shall be entitled to receive 110% of the Failure Difference payable to the Recipient by AS company check. The term Failure Difference is understood to mean the amount in which AS failed it's SAVINGS GUARANTEE. For example, in the event the savings indicated on the Card is \$50, and the difference between the AS Hotel price and the Valid Quote is only \$20, the Failure Difference is \$30. In this example, AS shall pay the Recipient \$33 (\$30 Failure Difference x 110%).

In the event the Recipient submits more than one Valid Quote related to the same Confirmed Reservation, AS' obligation to compensate the Recipient shall be limited to one Valid Quote per Confirmed Reservation (the lowest Valid Quote). The Hotel Reservation Confirmed through AS (related to the Savings Challenge) cannot be canceled and must be paid in accordance with the terms under which the Reservation was Confirmed, and as instructed by AS staff at the time of booking (whichever provides the shortest payment terms and fastest readily available funds to AS). In the unlikely event a Recipient is owed any monies as a result of a Savings Challenge, AS' obligation to compensate the Recipient shall not be binding upon AS until such time as the Recipient's obligation to pay (in full) for the Confirmed Hotel Reservation has been met and the associated Reservation has been utilized without modification. In the event the Recipient submitting the Savings Challenge fails to make payment to AS (on time) for the Reservation being challenged or owes any other monies to AS for any reasons, AS' obligations hereunder are void. Recipients submitting two (2) or more frivolous Savings Challenges may be prohibited from qualifying for Savings Guarantee compensation at AS' discretion. Cards associated with any Savings Challenge payout to a Recipient are considered Redeemed with no consideration owed from AS to the Recipient beyond the SAVINGS GUARANTEE failure compensation provided to the Recipient (110% of the Failure Difference). This Hotel Card Savings Guarantee promotion may be modified and/or discontinued at any time without notice at AS' sole discretion.

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